

Card Application Status



STEP 1

Your reference number was sent to you via SMS and/or email. If you received a notification similar to the one below, click [this link](#). You will need to input the reference number and the email address you used in your BDO Credit Card application. If no reference number, kindly proceed to Step 2.



You've successfully applied
for American Express®
Explorer Credit Card

Your reference number is

N20221207-0123-A4B5

We will check your application and inform you of its status through email and SMS or you may visit our website.

Thank you for choosing BDO!

[Back to Home Page](#)

STEP 2

If the reference number was not received or if the credit card application cannot be found using the link in Step 1, kindly call our BDO Customer Contact Center (+632) 8631-8000 and Press **1** for Philippine Customers
Press **3** for BDO Cards
Press **1** for BDO Credit Cards
Press **5** for Card Application Status