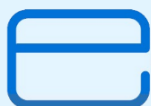


E-COMMERCE PURCHASE PROTECTION FOR BDO PLATINUM MASTERCARD



1

Purchase items online using your BDO Platinum Mastercard.



2

In case of damaged, non-delivered, or incompletely delivered items, you may claim insurance coverage of up to USD200.



3

Check if your transaction/s meet the conditions of eligibility.



4

If eligible, file a notice of claim within 30 calendar days from the date of loss or incident.



5

To file a claim, log on to <https://ph.mycardbenefits.com> or write to the following address:

AIG Philippines Insurance, Inc.
Claims Department
30/F Philam Life Tower, 8767 Paseo de Roxas, 1226 Makati City, Philippines

Hotline Number: (+632) 878-5501
Contact Center Hours: 8:30AM to 5:30PM, Monday to Friday except public holidays
Email Address: APAC.Mastercard@aig.com



6

Provide the following documents:

1. A signed Claims Form issued by the Insurer
2. Statement of Account (SOA) or a copy of purchase receipt showing payment of the Covered Purchases which was made entirely with your BDO Platinum Mastercard